

Exam Name - Certified Warehouse Operations Professional (CWOP)[™]

Sample Exam

1. Why is cross-docking used in warehouse operations?

- A. To change dock configurations
- B. To cross over the docks
- C. To sort material for different destinations
- D. None of the above

Answer **C**

2. In a hub-and-spoke warehouse arrangement, how many primary locations exist?

- A. 1 (central hub)
- B. 2 (hub + spoke)
- C. 3 or more
- D. None of the above

Answer **A**

3. What is the first step when designing a warehouse facility?

- A. Define the warehouse objectives
- B. Create a detailed architectural plan
- C. Begin construction
- D. None of the above

Answer **A**

4. Which picking method fulfills multiple orders simultaneously?
- A. Discrete picking (one order at a time)
 - B. Batch picking (multiple orders grouped)
 - C. Depends on pick size
 - D. None of the above
- Answer **B**
5. When should a company consider using a warehouse instead of direct shipping?
- A. When warehouse costs are less than direct shipping costs
 - B. When they are equal
 - C. When warehousing is more expensive
 - D. None of the above
- Answer **A**
6. Which slotting strategy places high-velocity items in accessible locations?
- A. Popularity-based
 - B. Size-based
 - C. ABC-analysis slotting
 - D. None of the above

Answer **A**