

## Exam Name - Continuous Improvement Manager (CIM)<sup>™</sup>

### Sample Exam

1. What is the primary goal of continuous improvement?

- A. To cut staff costs
- B. To make large-scale changes quickly
- C. To enhance processes incrementally over time
- D. To introduce new products regularly

Answer **C**

2. In Six Sigma, what does DMAIC stand for?

- A. Design, Measure, Analyze, Improve, Control
- B. Define, Measure, Analyze, Improve, Control
- C. Develop, Manage, Analyze, Implement, Control
- D. Define, Monitor, Act, Improve, Control

Answer **B**

3. Which of the following is a common Lean tool used to identify waste?

- A. PEST analysis
- B. Gantt chart
- C. Value Stream Mapping
- D. Break-even analysis

Answer **C**

4. The term “Kaizen” refers to:

- A. A cost reduction method
- B. A one-time project improvement
- C. A philosophy of continuous, small improvements
- D. A Six Sigma certification

Answer **C**

5. Which of the following is NOT one of the 8 wastes of Lean?

- A. Overproduction
- B. Inventory
- C. Transportation
- D. Budgeting

Answer **D**

6. What is the purpose of a SIPOC diagram?

- A. To calculate cost savings
- B. To map a high-level process
- C. To measure employee performance
- D. To conduct a customer survey

Answer **B**